

ADR on the Web: Links and Resources

A. Organizations

American Arbitration Association

<http://www.adr.org/>

ABA Section of Dispute Resolution

<http://www.abanet.org/dispute/home>

The Academy of Family Mediators

<http://www.igc.apc.org/afm>

Better Business Bureau Dispute Resolution Services

<http://www.bbb.org/complaints/index.asp>

Conflict Net

<http://www.igc.org/igc/members/cn.html>

Conflict Resolution Center International

<http://www.conflictres.org/>

Conflict Resolution Resource Center

<http://www.conflict-resolution.net/>

CPR Institute for Dispute Resolution

<http://www.cpradr.org/welcome.htm>

Foundation for Prevention and Early Conflict Resolution

<http://www.conflictresolution.org/>

Industrial Relations Research Association

<http://www.telecity.org/kalm/links.htm>

The Justice Center of Atlanta

<http://www.justicecenter.org/>

Mediation Information & Resource Center

<http://www.mediate.com/>

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Mediation Works, Inc.

<http://www.mwi.org/>

National Arbitration Forum

<http://www.arb-forum.com/>

National Institute for Dispute Resolution

<http://www.continet.com/nidr/index.html>

The Ombudsman Association

<http://web.mit.edu/negotiation/toa/>

Online Ombuds Office

<http://128.119.199.27/center/ombuds/>

RAND Institute for Civil Justice

<http://www.rand.org/centers/icj/>

Society of Professionals in Dispute Resolution

<http://www.spidr.org/>

Technical Arbitration and Conflict Resolution

<http://www.batnet.com/oikoumene/tacr.html>

The Academy of Family Mediators

<http://www.igc.apc.org/afm>

VA Mediation Program Design

<http://www.va.gov/adr/index.htm>

B. Educational Institutions

Center for Information Technology & Dispute Resolution

<http://aaron.sbs.umass.edu/center/Default.htm>

Center for the Study of Dispute Resolution

<http://www.law.missouri.edu/csdr/links.html>

Conflict Resolution Education Network (CRENet)

<http://www.crenet.org/>

Cornell/PERC Institute of Conflict Resolution

<http://www.ilr.cornell.edu/depts/ICR/>

Emory Law Library, Electronic Reference Desk - ADR

<http://www.law.emory.edu/FOCAL/adr.html>

Florida State University - School Conflict Resolution/Peer Mediation

<http://www.coe.ufl.edu/CRPM/CRPMhome.html>

Fresno Pacific University - Center for Peacemaking and Conflict Studies

<http://www.fresno.edu/pacs>

Georgetown University, E. B. Williams Law Library.

<http://www.ll.georgetown.edu:80/lr/rs/dispute.html>

GMU Libraries Conflict Analysis and Resolution

<http://library.gmu.edu/resources/socsci/conflict.html>

Harvard Law School's Program on Negotiation

<http://www.pon.harvard.edu/>

Humboldt State University - Institute for Study of Dispute Resolution

<http://www.humboldt.edu/~isadr/>

Indiana Conflict Resolution Institute

<http://www.spea.indiana.edu/icri>

Institute for the Study of Conflict Transformation

<http://www.hofstra.edu/Law/isct>

Nova Southeastern University - ADR Resources on the Internet

<http://www.nova.edu/ssss/DR/adrwww.html>

Ohio state journal on dispute resolution

<http://www.osu.edu/units/law/jdr/index.html>

University of Colorado - Conflict Research Consortium

<http://www.colorado.edu/conflict/index.html>

Uvic Institute for Dispute Resolution

<http://dispute.resolution.uvic.ca/>

Willamette Law Online Dispute Resolution

<http://www.willamette.edu/law/wlo/dis-res/>

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C. Federal Government

Alternative Dispute Resolution at the General Services Administration Board of Contract Appeals –
<http://users.erols.com/arbmed/article.htm>

Army Materiel Command Alternative Dispute resolution Program
http://amc.army.mil/amc/command_counsel/adr/alternativedispute.htm

Defense Logistics Agency
<http://www.dscc.dla.mil/offices/doccr/adr/adr.html>

Department of Agriculture - Conflict Prevention and Resolution Center
<http://www.usda.gov/cprc/>

Department of Air Force - ADR Home Page
www.adr.af.mil

Department of Commerce, NOAA - Western Administrative Support Center, Human Resources Services
<http://www.wasc.noaa.gov/wasc/HRD/adr.htm>

Department of Energy - Office of Dispute Resolution
www.gc.doe.gov/adr/index.html

Department of Health and Human Services - Departmental Appeals Board
<http://www.os.dhhs.gov/progorg/dab/>

Department of the Interior, Bureau of Land Management - Alternative Dispute Resolution Page
<http://www-a.blm.gov/nradr/>

Department of the Interior, Bureau of Reclamation - Conflict Management Handbook
<http://www.usbr.gov/hr/conflict/>

Department of Justice, Office of Dispute Resolution
<http://www.usdoj.gov/odr/index.html>

Department of Labor Program, Alternative Dispute Resolution
<http://www.dol.gov/dol/asp/public/programs/adr/main.htm>

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Department of the Navy - Alternative Dispute Resolution Website

<http://www.ogc.secnav.hq.navy.mil/adr/>

Department of Veteran's Affairs - ADR & Mediation

<http://www.va.gov/adr/>

Equal Employment Opportunity Commission, Mediation

<http://www.eeoc.gov/mediate/index.html>

Federal Aviation Administration - Office of Dispute Resolution for Acquisition

<http://www.faa.gov/agc/>

Federal Energy Regulatory Commission - ADR Page

<http://www.ferc.fed.us/ogc/adr/adr.htm>

Federal Executive Board, Seattle - Alternative Dispute Resolution Committee

<http://www.northwest.gsa.gov/sfeb/sfebadr.htm>

Federal Labor Relations Authority - Collaboration and Alternative Dispute Resolution Activities

<http://www.flra.gov/24.html>

Federal Mediation and Conciliation Service

<http://www.fmcs.gov/>

Government Information Locator Service (GILS)

For Federal Register and Presidential Documents on ADR, etc.

http://www.access.gpo.gov/su_docs/gils/gils.html

House of Representatives Internet Law Library Alternative Dispute Resolution, Arbitration, and Mediation

<http://law.house.gov/314.htm>

Institute for Environmental Conflict Resolution <http://www.ecr.gov/>

ECR's Roster of Environmental Neutrals <http://www.ecr.gov/roster.htm>

Interagency Alternative Dispute Resolution Working Groups Website

<http://www.financenet.gov/iadrwg/>

Merit Systems Protection Board

<http://www.mspb.gov>

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National Institutes of Health, Office of the Ombudsman - Center for Cooperative Resolution

<http://www4.od.nih.gov/ccr>

Office of Personnel Management

<http://www.opm.gov>

Office of Special Counsel

<http://www.osc.gov>

D. Legislation, Statutes, and Presidential Documents - Web

U. S. Code: Title 5, Section 571 - Administrative Dispute Resolution Act of 1996 <http://www.adr.org/law/federal/adrlaw.html>

U.S. Code: Title 9 - Arbitration

<http://www4.law.cornell.edu/uscode/9/>

U.S. Code: Title 29 - Labor

<http://www4.law.cornell.edu/uscode/29/>

Uniform Arbitration Act

<http://www.adr.org/law/federal/uniform.html>

National Conference of Commissioners on Uniform State Laws (1999). Uniform Mediation Act. [draft]

www.law.upenn.edu/library/ulc/ulc.htm

Presidential Memorandum. (May 1, 1998). Designation of Interagency Committees to Facilitate and Encourage Agency use of Alternative Means of Dispute Resolution and Negotiated Rulemaking.

<http://www.npr.gov/library/direct/memos/disputre.html>

Attorney General Janet Reno. (September 14, 1998). Prepared remarks for the Interagency Working Group on Alternative Dispute Resolution.

<http://www.financenet.gov/financenet/fed/iadrwg/renospch.htm>

E. Agency Policy and Guidance

Department of Justice. (Aug. 1992). Guidance on the Use of ADR in the Federal Courts.

<http://www.usdoj.gov/odr/b01adr10.html>

Department of Justice. (Sept. 1995). Guidance on the Use of Binding Arbitration.

<http://www.usdoj.gov/odr/b01adr10.html>

Department of Labor. Elaws Advisors on DOL Employment Laws. "All Advisors."

<http://www.dol.gov/elaws/>

Department of Labor. Overview of Neg/Reg Activities.

<http://www.dol.gov/dol/asp/public/programs/negreg/main.htm>

Equal Employment Opportunity Commission (EEOC). (Dec. 22, 1997). Section G. "Best" Practices presented by Companies in Alternative Dispute Resolution. Best Practices of Private Sector Employers.

<http://www.eeoc.gov/task/practice.html>

EEOC. (July 12, 1999). 29 CFR Part 1614, Final Rule, Federal Register. <http://www.eeoc.gov/federal/1614-new.html>,

<http://www.eeoc.gov/federal/1614-new.pdf>,

<http://www.eeoc.gov/federal/1614-qanda.html>

Federal Labor Relations Authority (FLRA). (Jan. 1999). General Counsel Guidance on the Relationship Between the FSLMR Statute and EEO Matters.

http://www.flra.gov/gc/gc_eeo1.html

FLRA. (Sept. 24, 1999). General Counsel Guidance on Developing a Labor Relations Strategic Plan.

<http://www.flra.gov/gc/lrstpln1.html>

General Accounting Office. (July 12, 1999). Supplemental Policy/Procedures Publications: Planning and Methodologies.

<http://www.gao.gov/policy/guidance.htm>

General Services Administration, Board of Contract Appeals. Memorandum of Understanding.

<http://www.gsbca.gsa.gov/mou.htm>

Merit Systems Protection Board. (May 24, 1999). Final Rule.

<http://frwebgate.access.gpo.gov/cgi-bin/multidb.cgi>

F. Standards and Codes - Web

American Arbitration Association (AAA), American Bar Association (ABA), & Society of Professionals in Dispute Resolution (SPIDR). (1994). Model Standards of Conduct for Mediators.
<http://www.adr.org/rules/ethics/standard.html>

ABA & AAA. (1977). The Code of Ethics for Arbitrators in Commercial Disputes.
<http://www.adr.org/rules/ethics/code.html>

ABA, SPIDR, AAA. Model Standards of Practice for Mediators of the ABA, SPIDR and AAA. www.mediate.com/ethics/spidrstd.cfm

Arbitration and Mediation Institute of Canada. Code of Ethics.
<http://www.amic.org/Ethics.html>

British Columbia Mediators Roster Society. Standards of Conduct for Mediators.
<http://www.mediator-roster.bc.ca/code.html>

Canadian Bar Association - Ontario, ADR Section. (Apr. 1998). Model Code of Conduct.
<http://www.attorneygeneral.jus.gov.on.ca/manmed/codecndct.htm>

CPR. Conflict of Interest in Mediation: Selected Provisions and Proposals Compiled by CPR.
<http://www.cpradr.org/conflict.htm>

CPR - Georgetown Commission on Ethics and Standards in ADR. (Apr. 1999). Proposed Model Rule for the Lawyer as Third-Party Neutral. [draft].
<http://www.cpradr.org/cpr-george.html>

Lex Mundi College of Mediators. Code of Ethics for Mediators.
<http://www.lexmundi.org/med-ethics.html>

Mediation Council of Illinois. Standards of Practice for Mediators.
www.mediate.com/ethics/mcillstd.cfm

National Academy of Arbitrators, AAA, & the Federal Mediation and Conciliation Service. (May 29, 1985). Code of Professional Responsibility for Arbitrators of Labor-Management Disputes.
http://www.adr.org/rules/ethics/labor_code.html

Network: Interaction for Conflict Resolution. Standards and Credentials: from dispute resolution Organizations across North America.

<http://www.nicr.ca/main.asp?page=9>

North Carolina Dispute Resolution Commission. (May 10, 1996). North Carolina State Mediation Standards of Practice.

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The Ombudsman Association. Code of Ethics.

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The Ombudsman Association. Standards of Practice.

<http://web.mit.edu/negotiation/toa/TOAsop.html>

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www.mediate.com/ethics/omastd.cfm

Pennsylvania Council of Mediators. (Nov. 6, 1998). Ethics and Standards of Conduct.

<http://www.mediate.com/ethics/iamstd.cfm>.

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www.spidr.org/ethic.htm

G. Bibliographies

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http://pscs.physics.lsa.umich.edu/RESEARCH/Evol_of_Coop_Bibliography.html

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<http://www.colorado.edu/conflict/transform/transbib.htm>

CPR. (Dec. 30, 1999). Bibliography of Selected Readings.

<http://www.cpradr.org/readbibl.htm>

George Mason University. University Libraries Electronic Resources, Conflict Analysis and Resolution.

<http://library.gmu.edu/resources/socsci/conflictmain.html>

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<http://www.vuw.ac.nz/nzidr/Resources.htm>

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National Center for State Courts Library. (Aug. 1999). List of video recordings on ADR.
<http://www.ncsc.dni.us/Library/Vidtitle.htm#ADR>

H. Guides and Best Practices

ADR & Mediation Resources. (1998). Ten Commandments of Mediation (From an address by Joe Swerdzewski, GC, FLRA).
<http://www.adrr.com/adr2/ten.htm>

American Arbitration Association. - Dispute Resolution Services. (June 16, 1997). Resolving Employment Disputes: A Practical Guide.
http://www.adr.org/rules/guides/resolving_employment_disputes.html

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<http://www.adr.org/rules/guides/guide.html>

American Arbitration Association. (June 16, 1997). Resolving Employment Disputes: A Practical Guide.
http://www.adr.org/rules/guides/resolving_employment_disputes.html

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Defense Logistics Agency. ADR Specialist's Training Manual.
<http://www.dscc.dla.mil/downloads/doccr/adr/adrtrain.txt>

Department of the Air Force ADR Program & Central Labor Law Office. (Spring 1999). Best Practices: Mediating Civilian Personnel Workplace Disputes.
<http://www.adr.af.mil/compendium/compendium.htm>

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<http://www.ita.doc.gov/legal/adr.html>

Department of the Interior, Bureau of Reclamation. (Aug. 18, 1998). Conflict Management Handbook.

<http://www.usbr.gov/hr/conflict/ADR.PDF>

Department of the Navy. ADR Lessons Learned.

<http://www.ogc.secnav.hq.navy.mil/adr/LessonsLearned.html>

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<http://www.va.gov/adr/checklist.htm>

Department of Veteran Affairs. (June 17, 1998). The Mediation Process.

<http://www.va.gov/adr/process.html>

Hieros Gamos. Guide to Alternate Dispute Resolution (with sample ADR rules and policies).

<http://www.hg.org/adr.html>

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<http://www.financenet.gov/financenet/fed/iadrwg/keyelem.htm>

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Urban Environmental Governance. Conflict resolution in nine easy steps. (Abstracted from Colman McCarthy in The Baltimore Sun).

<http://www.soc.titech.ac.jp/uem/governance/conflict-resol.html>

U.S. Office of Personnel Management. (Aug. 3, 1999). Alternative Dispute Resolution: A Resource Guide.

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I. Sample Agreements and Surveys

Department of Veteran Affairs. (June 17, 1998). Draft: VISN X Mediation Program User Satisfaction Survey.
<http://www.va.gov/adr/survey.htm>

Federal ADR Network (FAN) Evaluation Subcommittee. (Jan. 5, 1998). Federal Agency Model EEO Mediation Evaluation and Customer Satisfaction Surveys.
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<http://www.lexmundi.org/med-agreement.html>

Mediate Net. (Dec. 10, 1996). Agreement to Mediate.
<http://www.mediate-net.org/agreement.html>

Murdoch University School of Law. (1997). Court-Annexed Mediation Agreement.
<http://wwwlaw.murdoch.edu.au/teach/units/L367/medag.htm>

Murdoch University School of Law. (1997). Mediation Clauses and Rules.
<http://wwwlaw.murdoch.edu.au/teach/units/L367/medclaus.htm>

J. Journals, Newsletters and Listservs

ADR Currents. The Newsletter of Dispute Resolution Law and Practice. For selected articles from the American Arbitration Association award-winning publication go to
http://www.adr.org/publications/currents/adr_currents.html. To subscribe, send email to Publications@adr.org

ADROnline Monthly. Center for Information Technology & Dispute Resolution. <http://aaron.sbs.umass.edu/center/adronline.html>

The Alternative Newsletter. Boskey, J. B., ed., Newark: NJ: Seton Hall Law School.
<http://www.mediate.com/tan/currentissue/index.htm>

Alternatives. News monthly on new uses of ADR by corporations, firms, government agencies and the courts. A publication of CPR Institute For Dispute Resolution. New York. View articles online at http://www.cpradr.org/alt_scrn.htm or subscribe by sending an email to alternatives@cprard.org.

The Conflict Resolution Newsletter

To subscribe, send an email to adrnews-request@conflict-resolution.net with the message 'subscribe adrnews' in the body of your email.

Conflict Resolution Notes. A publication of the Conflict Resolution Center International.

For information about subscribing and to view current issues go to: <http://www.conflictres.org/crnotes.html>.

Consensus. A quarterly newspaper focusing on consensus-building processes, environmental disputes, and other large, public conflicts. Published by The MIT-Harvard Public Disputes Program, which is a research project of the Program on Negotiation, Harvard University. To subscribe go to:

<http://www.pon.harvard.edu/publ/consensus/index.html>.

Dispute Resolution Journal. Provides in-depth articles on labor arbitrators, selecting neutrals, and other facets of ADR. Award-winning quarterly publication of the American Arbitration Association - Dispute Resolution Services Worldwide. To subscribe and to view selected articles, go to:

<http://www.adr.org/publications/drj/drj.html>

Journal of Dispute Resolution. An interdisciplinary academic journal that features writings concerned with how to prevent and resolve disputes through various methods, including mediation, negotiation, consensus building, arbitration, and litigation. A publication of the University of Missouri-Columbia School Of Law in conjunction with The Center for the Study of Dispute Resolution.

To order a subscription or back issues go to:

<http://www.law.missouri.edu/csdr/jdr.html>.

Law Journal Extra! Arbitration and ADR

<http://www.ljx.com/practice/arbitration/index.html>.

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Listserv: Law "dispute-res"

http://www.kentlaw.edu/cgi-bin/ldn_news/-D%2Blaw.listserv.dispute-res.

Mediation Quarterly. A peer-reviewed journal published quarterly that covers the latest developments in the theory and practice of mediation in all types of disputes: family, commercial, community, educational, labor, business, medical, and environmental. Lang, M. (Ed.), San Francisco: Jossey-Bass Publishers.

<http://www.josseybass.com/JBJournals/mq.html>.

Negotiation Journal. A quarterly publication committed to the development of better techniques for resolving differences among individuals, organizations, and governments through the give-and-take of negotiation. Publication sponsored by Harvard University's Program on Negotiation. To subscribe and view contents of recent issues go to: <http://www.pon.harvard.edu/publ/negojnl/index.html>.

Ohio State Journal On Dispute Resolution. Official journal of the ABA's Section of Dispute Resolution. Three articles issues contain articles, notes and comments, recent developments and book reviews. A fourth issue contains an annotated bibliography with over five hundred resources on alternative dispute resolution. Student-edited publication of The Ohio State University College of Law. To view article abstracts and to subscribe, go to: <http://www.ohio-state.edu/units/law/jdr/>.

Recent Developments in Dispute Resolution. Weekly newsletter provided by Willamette Law Online Dispute Resolution. To view articles and to subscribe go to:

<http://www.willamette.edu/law/wlo/dis-res/index.htm>.

Track Two. A quarterly publication of the Centre for Conflict Resolution and the Media Peace Centre to promote innovative and constructive approaches to community and political conflict, as an alternative to traditional adversarial tactics. To view the most recent issues and to subscribe go to:

<http://ccrweb.ccr.uct.ac.za/two/index.html>

K. Articles

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<http://www.adrr.com/adr1/essayh.htm>.

Ethics and the role of a mediator. (1998). At ADR Resources.
<http://adrr.com/adr2/essayp.htm>.

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<http://www.wwia.org/adr1.htm>.

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<http://www.adr.af.mil/afadr/library/docs/scanning/Freedom1/>.

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<http://www.mediate.com/articles/hardegree.cfm>.

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<http://www.ljx.com/practice/arbitration/0324square.html>.

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<http://www.abanet.org/dispute/ethical.html>

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Menkel-Meadow, C. (Winter 1997). Ethics in ADR representation: A road map of critical issues. In Dispute Resolution Magazine. www.abanet.org/dispute/magazine/win97cmm.html.

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Society of Professional in Dispute Resolution (SPIDR). (April 1998). How do you evaluate an on-going program? (Notes from the Apr. 1998 SPIDR Sector Conference). <http://www.spidr.org/article/ocmnotes.htm>

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L. Miscellaneous Web Resources

American Arbitration Association. Terminology of Dispute Resolution: Definitions.

<http://www.lectlaw.com/files/adr08.htm>

American Bar Association. Dispute Resolution Crossword Puzzle.

<http://www.abanet.org/dispute/cross.html>

American Evaluation Association. (1999). Empowerment Evaluation.

<http://www.stanford.edu/~davidf/empowermentevaluation.html>

Better Business Bureau. Alternative Dispute Resolution Services.

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<http://128.119.199.27/center/birkhoff.html>

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<http://www.dol.gov/dol/asp/public/media/reports/acusadr/acus.htm>

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Lectric Law Library. (Mar. 1999). Alternative Dispute Resolution Topic Area.

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Legal Information Institute. ADR: an overview with a menu of sources.

<http://www.law.cornell.edu/topics/adr.html>

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